

MASSACHUSETTS PROPERTY INSURANCE UNDERWRITING ASSOCIATION

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TO: Massachusetts Producers FROM: Linus Hart

RE: 201 CMR 17.00 Privacy Regulations DATE: March 24, 2010

MPIUA has implemented a risk management based comprehensive information security program to comply with 201 CMR 17.0. The program includes appropriate security measures to protect Personal Identifiable Information ("PII") as defined in the regulation. The procedures are consistent with the regulation and any applicable federal regulations.

MPIUA agrees that it will implement and maintain such appropriate security measures for personal information during its contractual arrangement with your entity.

The information security measures implemented by MPIUA in order to comply with 201 CMR 17.00 include detailed and comprehensive policies and procedures in regards to information security awareness training for all employees, security incident handling and reporting and the identification and protection of PII throughout the MPIUA enterprise. This allows MPIUA to implement technologies and best information security practices to protect our client's information that aligns with the requirements of MA 201CMR17. MPIUA is dedicated to the security and confidentiality of PII in the organization and has implemented initiatives to protect PII against anticipated threats and hazards and is committed to the security and integrity of such information.

Those measures may be amended or changed as appropriate to ensure continued compliance with the regulations.

Yours very truly,

Linus Hart

Security Officer, MPIUA

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